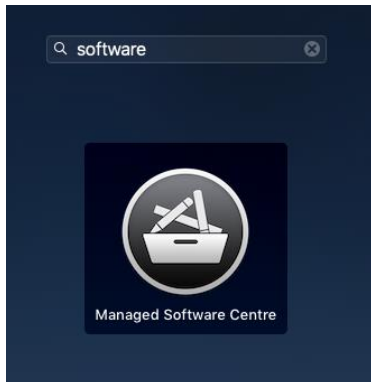


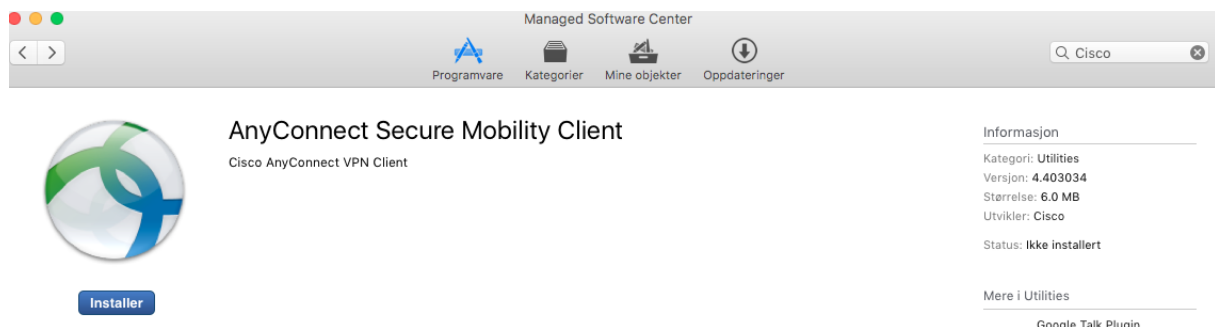
## How to connect to SAFE from Mac OS X?

Install necessary software on computer running Mac OS X supported by IT

To install Cisco AnyConnect Mobility Client on a Mac supported by the IT-department, go to Managed Software Center and search for the software.

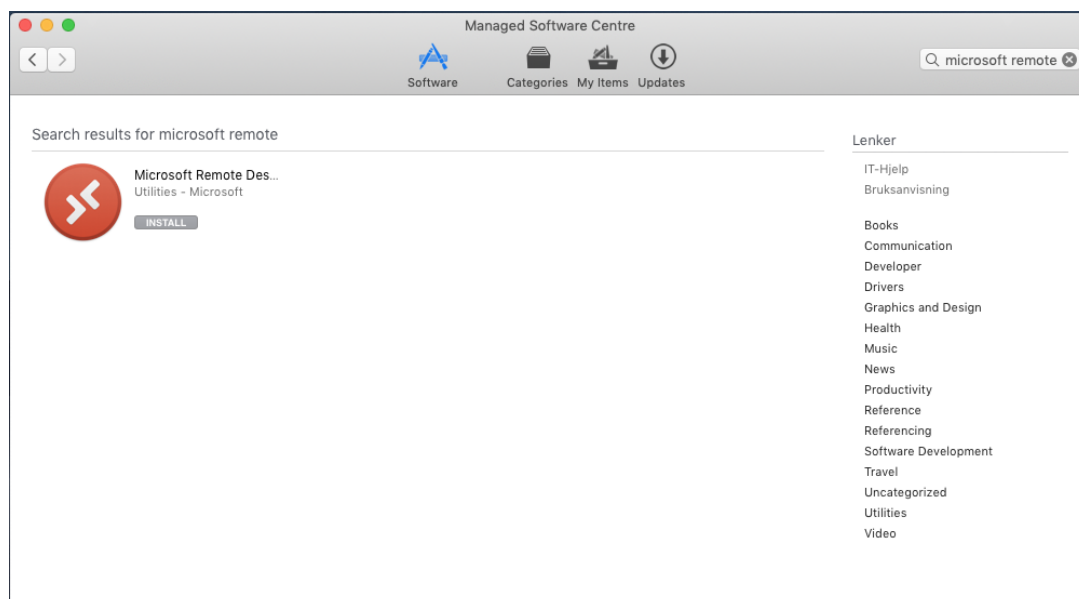


By typing “Cisco” in the search field followed by Enter, I get the following:

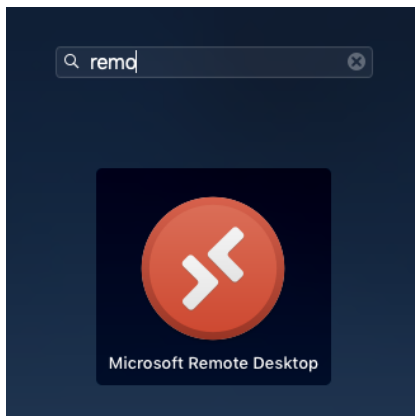


To install the software, just press Install. Within minutes the software will be installed.

To connect to the secure desktop, you also need a Remote Desktop client. Microsoft Remote Desktop should also be available in Managed Software Center and installed the same way as Cisco AnyConnect.

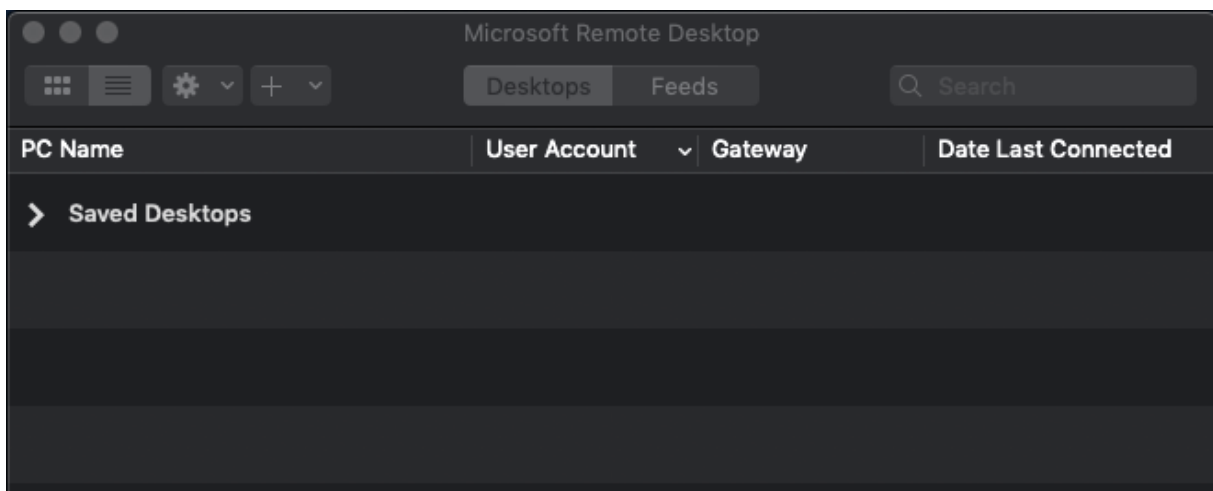


Once installed, software can be found by pressing F4, you can also narrow the search by entering text in the Search-field.

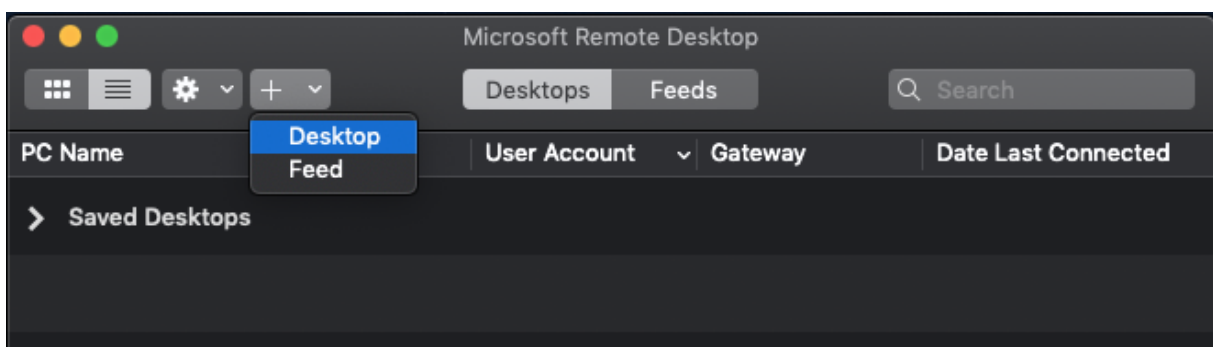


### [Setting up Microsoft Remote Desktop](#)

Start Microsoft Remote Desktop. The first time you start the software, the list of Save Desktop is empty, and you need to add the desktop you want to use.



Click on "+" followed by Desktop



and you get the following dialog box:

**Add a Desktop**

PC name:

User account: Ask when required

**General** | Display | Devices & Audio | Folders

Friendly name:

Group: Saved Desktops

Gateway: No gateway

☒ Bypass for local addresses

☒ Reconnect if the connection is dropped

☐ Connect to an admin session

☐ Swap mouse buttons

Cancel Add

Assuming the name of your secure desktop is petunia.uib.no and your use name is xyz123, you should update the dialog box to look like this:

**Edit Desktop**

PC name:

User account: Ask when required

**General** | Display | Devices & Audio | Folders

Friendly name:

Group: Saved Desktops

Gateway: No gateway

☒ Bypass for local addresses

☒ Reconnect if the connection is dropped

☐ Connect to an admin session

☐ Swap mouse buttons

Cancel Save

In order to create the user account, press where it says “Ask when required” and choose “Add user account”. Enter the username. Password and Friendly name are optional here.

**Add a User Account**

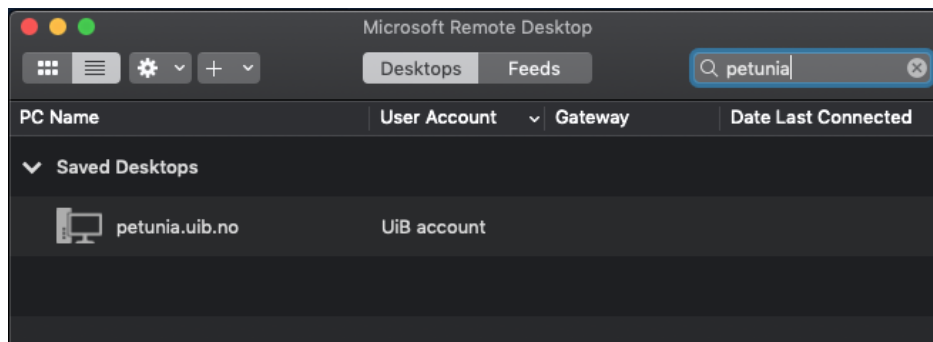
Username:

Password:

☐ Show password

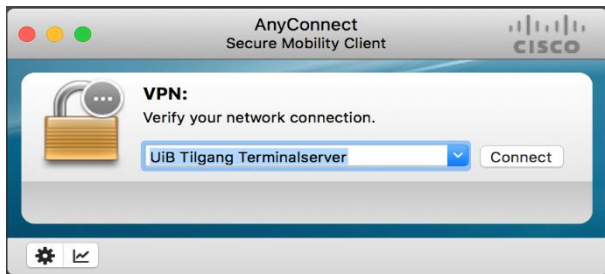
Friendly name:

When you click Add, a desktop appears in the list of saved desktops



## Connecting to the secure desktop from Mac Os X

In order to connect to the secure desktop, you must start Cisco AnyConnect Mobility Client.



In the address field, it should say “UiB Tilgang Terminalserver”. If you don’t see this text, you need to revert to the previous step (or restart the Cisco application).

When the Connect button is clicked, you will be asked for your credentials.

Username and password are the same as when you log in to any IT service provided by the University of Bergen. If you provide the correct credentials, you will be asked for a one-time code (6-digits).

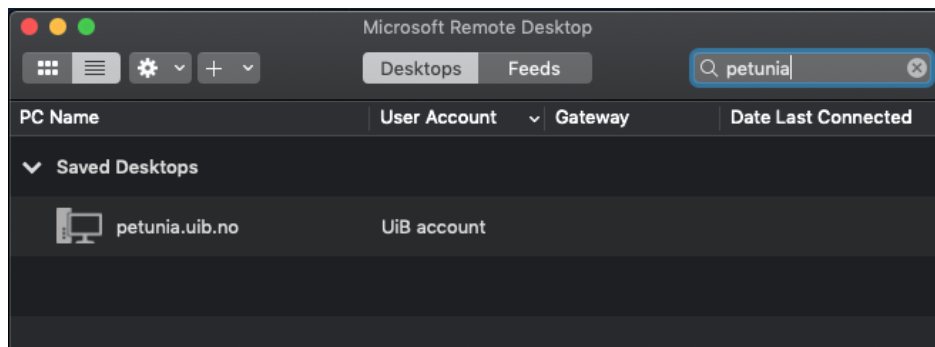


Enter the one-time code you receive as a text message or within the SecurEnvoy app on your smart phone.

Once the correct code is entered, you are connected to SAFE and you should be able to tell by the change in the icon present on the status menu at the top of your desktop.



You can now move on to Microsoft Remote Desktop, which can be started by clicking F4 (and start writing). The connection created in a previous step is now listed as a desktop and you start connecting by clicking this connection.



If you did not enter your password when creating the Desktop, you will be asked to enter it now. If the information you have entered is correct, you are now connected to the secure desktop.